

Mango for Quality Management

Policies & Procedures

Your policies, procedures and forms are housed securely within Mango. Single source document control is immediately in effect. Users of the system are granted access rights based on their roles, most will have access to your documentation and files. No more searching for the right versions, or dragging out paper forms to fill in - do it all in one application... and let everyone know what you're doing.

Improvements and Non-conformances

Mango manages your improvements within one module. All information relating to the improvement is recorded online in one form. Everyone involved in the improvement can comment, add actions, and upload evidence throughout the user defined workflow. No more paper forms, no more double ups.

Risk Management

Put all your risks in Mango, assign them to a risk register using your personally designed templates and monitor them through automated system events that prompt you to review each register periodically. All your risks are available to be assigned to multiple registers - cutting down on paperwork and increasing productivity.

Manage People

Mango manages employee competencies, assessments, and training requirements - so you don't have to. Mango will tell you when events are due and let you record evidence before automatically resetting events for later dates.



Quality Management

Don't gamble on outdated systems.

When quality systems were first introduced many companies struggled with the sheer amount of paperwork involved to setup and maintain compliance. This confusion leads to non conformances, process slip ups and the use of incorrect policies, procedures and forms. .

The Mango Quality Management Solution

Mango was created from the desire of industry qualified quality consultants to see their systems maintained by their clients. Setting up a quality system is only a start towards reaping the benefits of a quality assurance program.

Every aspect of your quality system is controlled by Mango - you can define your own workflows, risk templates, and training requirements and the system will take care of everything else.

Single source documents are available at any time, from anywhere in the world - your updates are instantly live and available for the entire organisation. No more uncontrolled copies.

Improvements and non-conforming products (or processes) are recorded in the Improvement Module. Each investigation can be assigned to anyone within your organisation and Mango will time stamp and record every piece of evidence entered into the system. You have complete control over the workflow and information management - you decide who gets involved, when, and how much involvement they have.

With Mango you can:

- ◆ Say it, do it, and then **prove** it.
- ◆ Record your policies, procedures and forms - and link to them from any other module.
- ◆ Monitor the effectiveness of your quality system in **real time**.
- ◆ Increase user participation through an extremely user friendly interface.
- ◆ Save time and money by cutting down on paperwork and duplicates.
- ◆ Help your employees understand Quality.
- ◆ Record training records, licences and certifications and create automated events to remind you when they're up for renewal.
- ◆ Enables your employees to be active in your quality system (that's different!).
- ◆ Conduct real time non-conformance investigations from anywhere in the world.
- ◆ Let your employees enter risks and improvements on the fly.

Mango is used to meet and exceed the requirements laid out within:

- ◆ ISO 9001
- ◆ TQS1 & 2
- ◆ ISO 17025
- ◆ ISO 13485
- ◆ ISM Code.