

How it works

Account setup

Your agent sets up your account and assigns a Mango Administrator.

Core data setup

The Mango Administrator sets up your core data and specific module requirements, for example branches, departments, and supplier and sub-contractor rating and competencies.

Module setup

The Mango Administrator sets up specific module parameters. Event types, improvement codes, and document types are all configured at this point.

Users & passwords

Finally the Mango Administrator assigns initial login and passwords through the Human Resources module.

Mango Administrator

Mango is now fully operational and ready for employee collaboration. The Mango Administrator will only require 1 – 2 hours of training by your agent to be fully competent to administer the system. It's that simple.



System Administration

Free up your IT team.

Enabling appropriate access to information, and restricting information access where necessary, are both equally critical to your business. But waiting on an IT department to complete system changes can take forever.

Mango System Administration Solution

The Mango System Administration module allows you to enable authorised employees, who do not need to be IT specialists, to assign access and privilege rights to your employees. The Mango Administrator can setup each Mango module, including adding drop-down data and categories, and configure these to meet your organisation's specific requirements.

With Mango You Can:

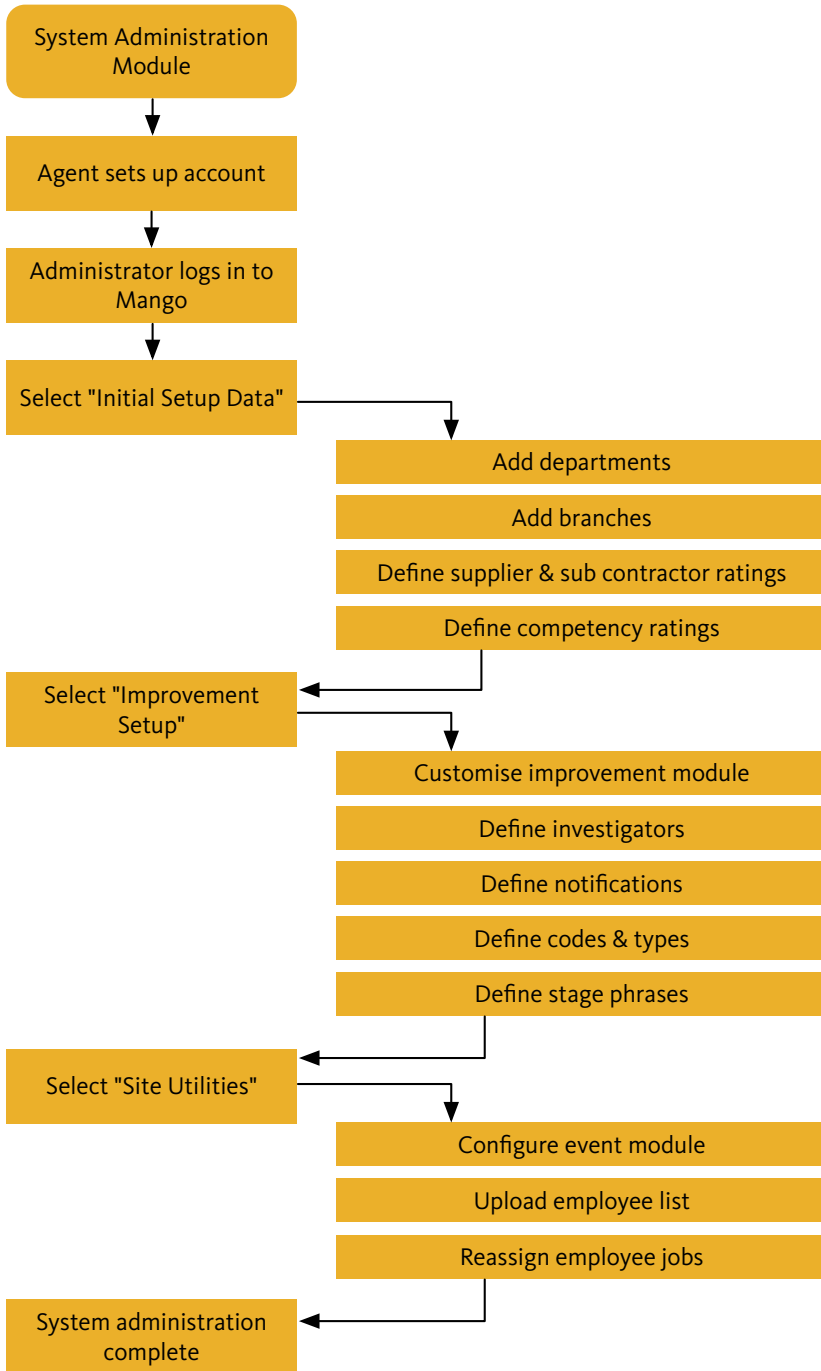
- ◆ Setup core organisational information in minutes.
- ◆ Assign user access rights.
- ◆ Assign module editing and view rights.
- ◆ Provide administrator support from any computer.
- ◆ Enjoy built in Mango security.
- ◆ Configure modules to reflect your organisation's existing system.
- ◆ Do everything in real time. No updating or file transfers.

The System Administration module:

- ◆ Addresses clauses 4.1 of the ISO 9001 standard.
- ◆ Addresses clauses 4.1 of the ISO 14001 standard.
- ◆ Controls Mango modules in order to meet the ISM Code.
- ◆ Does not require you to have an IT department.
- ◆ Does not require any specialist IT knowledge or expertise.
- ◆ Allows your departments to administer their own management systems.
- ◆ Is a cost effective tool that doesn't require expensive IT infrastructure.
- ◆ Is a cost effective tool without expensive software licenses.
- ◆ Provides fast and reliable up-time and service 24 hours a day, 7 days a week.
- ◆ Adheres to strict privacy policies.
- ◆ Uses advanced security methods based on dynamic data and encoded session keys.



System Administration Flow Chart



System Administration

Improvement module

Setup your user configurable workflow for improvements entered into the system. Define sign off personnel, codes, types, and stage names.

Event Management module

Define event categories and types.

Documents module

Create your folder layout structure that will contain all forms, documents, and records. Assign document sign off rights to employees.

Organisation setup

Define organisation layout from branches to departments and configure responsibilities for each location, if required.

Supplier setup

Identify rating system for suppliers and sub contractors, and add competencies based on supplier industry and qualifications.