

How it works

Account setup

Your agent sets up your account and assigns an administrator.

Core data setup

The administrator sets up your core data and specific module requirements, for example branches, departments, and supplier and sub-contractor rating and competencies.

Module setup

The administrator sets up specific module parameters. Event types, improvement codes, and document types are all configured at this point.

Users & passwords

Finally the administrator assigns initial login and passwords through the HR module.

Administrator

Mango is now fully operational and ready for employee collaboration. The administrator will only require 1 – 2 hours of training by your agent to be fully competent to administer the system. It's that simple.



System Administration

Configure, Automate, and Streamline Your System

Enabling appropriate access to information, and restricting information access where necessary, are both equally critical to your business. But waiting on an IT department to complete system changes can take forever.

Mango™ System Administration Solution

The Mango System Administration Module allows you to enable authorized staff, who do not need to be IT specialists, to assign access and privilege rights to your employees. The system administrator can set up employee modules, including drop-down data and categories, and configure these to meet your company's specific requirements.

With Mango You Can:

- ◆ Set up core company information in minutes
- ◆ Assign user access rights
- ◆ Assign module editing and view rights
- ◆ Provide administrator support from any computer
- ◆ Enjoy built in Mango security
- ◆ Configure modules to reflect your company's existing system
- ◆ Do everything in real time. No updating or file transfers

The System Administration Module:

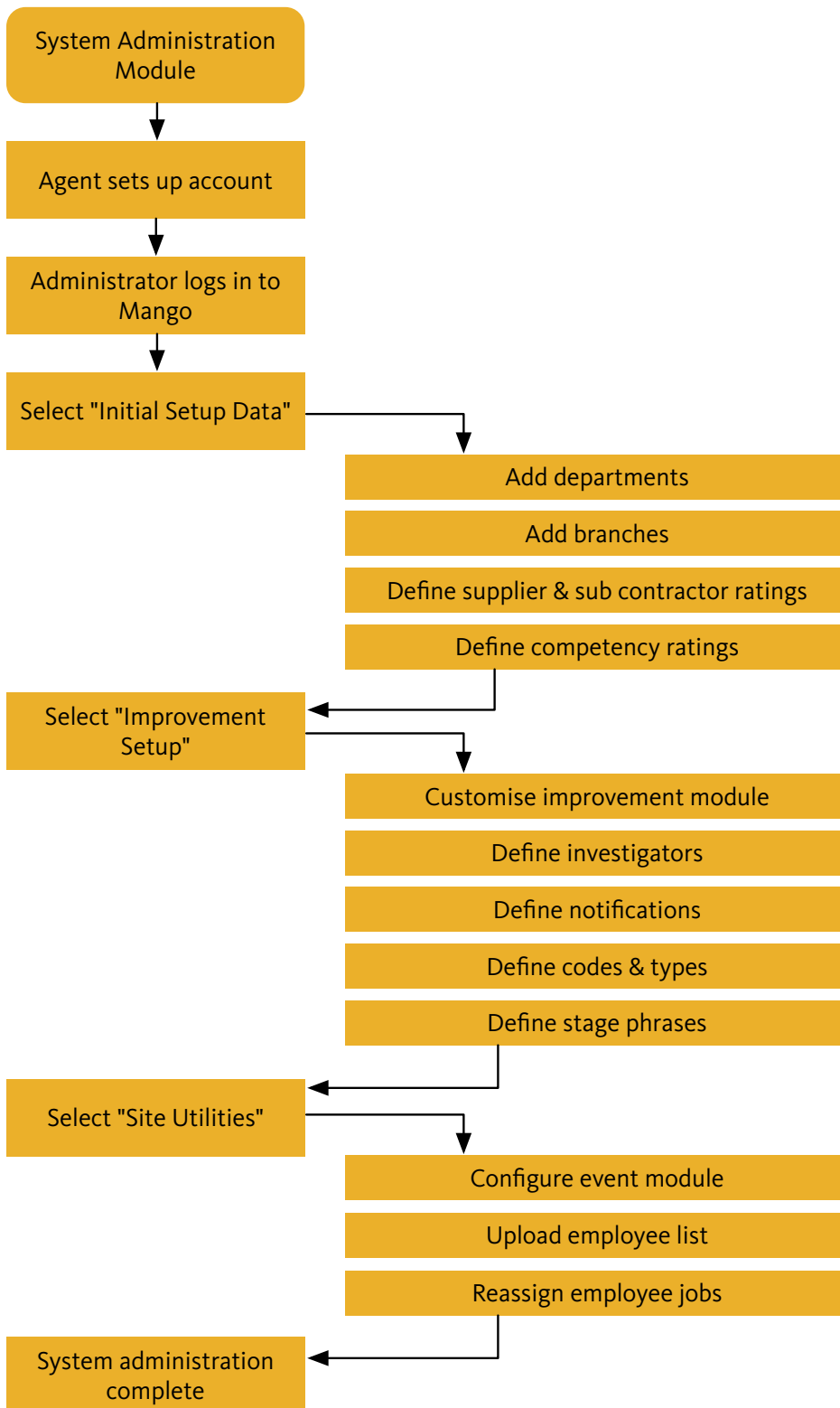
- ◆ Controls Mango modules in order to meet the ISM Code.
- ◆ Addresses clauses 4.1 of the ISO 9001 standard.
- ◆ Addresses clauses 4.1 of the ISO 14001 standard.
- ◆ Does not require you to have an IT department
- ◆ Does not require any specialist IT knowledge or expertise
- ◆ Allows your departments to administer their own management systems
- ◆ Is a cost effective tool that doesn't require expensive IT infrastructure
- ◆ Is a cost effective tool without expensive software licenses
- ◆ Provides fast and reliable up-time and service 24 hours a day, 7 days a week
- ◆ Adheres to strict privacy policies
- ◆ Uses advanced security methods based on dynamic data and encoded session keys

Contact Details

For a demonstration, please go to www.mango-live.com, and contact your local agent.



System Administration Flow Chart



System administration

Improvement module

Setup your user configurable workflow for improvements entered into the system. Define sign off personnel, codes, types, and stage names.

Events module

Define event categories and types.

Document module

Create your folder layout structure that will contain all forms, documents, and records. Assign document sign off rights to employees.

Company setup

Define company layout from branches to departments and configure responsibilities for each location, if required.

Supplier setup

Identify rating system for suppliers and sub contractors, and add competencies based on supplier industry and qualifications.